PATENT 10/006,004

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

:

In re application of

Michael W. Brown et al.

Serial No.:10/006,004

Filed: 12/3/2001

Title: Voice Browsing While

Waiting In A Hold Queue

Confirmation No.:

3008

Group Art Unit:2645

Intellectual Property

Law Department

International Business

Machines Corporation

11400 Burnet Road

Austin, Texas 78758

January 30 , 2002

CERTIFICATE OF MAILING

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to: Assistant Commissioner of Patents, 20231 on January 29, 2002

Martha Acosta

130 /0 Z Date

#### NOTICE TO FILE CORRECTED APPLICATION PAPERS SUBSTITUTE DRAWINGS IN COMPLIANCE WITH 37 CFR 1.84 TRANSMITTAL OF FORMAL DRAWINGS

Assistant Commissioner of Patents Washington, D. C. 20231 Sir:

In response to the PTO request dated 1/7/2002. requesting the Notice to File Corrected Application Papers.

Please substitute the attached formal drawings (5) for the informal drawings.

Should there be any comparison or other fee involved in the substitution of the drawings, kindly charge Deposit Account No. 09-0451. A duplicate copy of this document is attached in the event the deposit account is charged.

FEB 1 2 2002

Respectfully submitted,

Cynthia S. Byrd

Registration No. 39,365

Intellectual Property Law Dept.

IBM Corporation

11400 Burnet Road - 4054

Austin, Texas 78758

(512) 823-5884



#### United States Patent and Trademark Office

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WASHINGTON, D.C. 20231

www.uspto.gov

APPLICATION NUMBER

FILING/RECEIPT DATE

FIRST NAMED APPLICANT

ATTORNEY DOCKET NUMBER

10/006,004

12/03/2001

Michael Wayne Brown

AUS920010946US1

**CONFIRMATION NO. 3008** 

Cynthia S. Byrd International Business Machines Corporation Intellectual Property Law Department 11400 Burnet Road Austin, TX 78758 FORMALITIES LETTER
\*OC000000007271129\*

Date Mailed: 01/07/2002

## NOTICE TO FILE CORRECTED APPLICATION PAPERS

### Filing Date Granted

This application has been accorded an Application Number and Filing Date. The application, however, is informal since it does not comply with the regulations for the reason(s) indicated below. Applicant is given **TWO MONTHS** from the date of this Notice within which to correct the informalities indicated below. Extensions of time may be obtained by filing a petition accompanied by the extension fee under the provisions of 37 CFR 1.136(a)

The required item(s) identified below must be timely submitted to avoid abandonment:

- Substitute drawings in compliance with 37 CFR 1.84 because:
  - Drawings must be reasonably free from erasures and must be free from alterations, overwritings, interlineations, folds, and copy marks.

A copy of this notice MUST be returned with the reply.

Customer Service Center

Initial Patent Examination Division (703) 308-1202

PART 1 - ATTORNEY/APPLICANT COPY

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